



## Warranty and Inspection Requirements & Procedures

Tropical Roofing Products offers **Limited Product Warranties** (Material Only) and **Limited Full System Warranties** (Labor & Material). All Warranties require the completion and submission of the Warranty Application Form to initiate the process, and adherence to the **Tropical Care & Maintenance Guidelines**.

Each Tropical Roofing Products Warranty is specific to a single property address and a single Tropical Roofing Products Fluid-Applied Roof Coating System. If your project includes multiple buildings or multiple systems, a separate Warranty Application Form must be submitted for each building or installed system.

### A. LIMITED PRODUCT WARRANTY (Material Only)

Tropical Roofing Products offers a **Limited Product Warranty (Material Only)** for all our Fluid Applied Roof Coatings. There is no additional fee. The warranty term is specific to the Fluid Applied System as shown in the table below.

#911 Acrylic Elastomeric Coating = 12 Year Limited Material Warranty
#921 Acrylic Elastomeric Coating = 10 Year Limited Material Warranty
#901HS Acrylic Elastomeric Coating = 5 Year Limited Material Warranty
#924 ETERNA-SIL High Solids Silicone Coating = 10, 15- or 20-Year Limited Material Warranty

The requirement for the issuance of a Limited Material Only Warranty are:

1. Submission of Material Only Warranty Application Form.  
(<http://www.tropicalroofingproducts.com/products/warranty>)
2. Proof of purchase (invoices) from a Tropical Roofing Products Authorized Distributor.
3. Products must be installed/applied according to issued specification and/or published application guidelines.
4. Submission of digital pictures documenting scope of work in accordance with specification/application guidelines.

*Note: Tropical Roofing Products may not inspect Material Only Warranty projects.*



## B. LIMITED SYSTEM WARRANTY (Material & Labor)

Tropical Roofing Products offers **Limited Material & Labor Warranties in 10, 15 and 20-Year Terms** based on the following fee schedule and requirements:

TERM	Acrylic Fee	Silicone Fee	Min. Fee \$
<b>10-Year Limited System Warranty</b>	\$.07 per sq. ft.	\$.10 per sq. ft.	\$1,000
<b>15-Year Limited System Warranty</b>	\$.09 per sq. ft.	\$.12 per sq. ft.	\$1,500
<b>20-Year Limited System Warranty</b>	N/A*	\$.15 per sq. ft.	\$2,000

1. Submission of Material and Labor Warranty Application Form. (<http://www.tropicalroofingproducts.com/products/warranty>).
2. Proof of purchase from a Tropical Roofing Products Authorized Distributor.
3. Products must be applied by a Tropical Roofing Products Authorized Contractor, licensed and insured by standards governing the scope of work.
4. Products must be installed/applied according to issued specification and/or published application guidelines. (see [www.tropicalroofingproducts.com](http://www.tropicalroofingproducts.com))
5. Application must be inspected by a Tropical Roofing Products Technical Sales Manager as follows:

1 <sup>st</sup> Inspection:	Prior to start of job
2 <sup>nd</sup> Inspection:	Completed Primer/Fabric Phase
Final Inspection:	Upon completion

6. All CARE & MAINTENANCE GUIDELINES must be followed.

**\* Warranties nearing expiration may be extended after inspection and any necessary repairs and restoration are completed satisfactorily. Warranties may be "transferrable" if request is in writing and roof passes inspection.**

**Inspection Procedures:** Tropical Roofing Products Technical Sales Manager is available to make the necessary site inspections, as needed, to inspect the application stages before the applicator may continue. Number of inspections may vary depending on job type, contractor experience, project characteristics and other factors. It shall be the responsibility of the contractor to notify Tropical Roofing Products in advance of these scheduled times to enable the inspections and provide safe access as per governing standards. The contractor shall be responsible for ensuring a weather-tight building for the entire duration of the project. Next day inspections cannot be guaranteed, please schedule accordingly. Manufacturer warranties are issued only after a project has been issued a specification, manufacturer inspections are completed, warranty requirements are satisfied, and project is completed.



## **TERMS & CONDITIONS** *Warranty Disclaimer*

(A.) Notification of contract award (Warranty Application Form) from the Authorized Roofing Contractor must be received at least fourteen (14) days prior to start of application of roofing on all Warranted jobs.

(B.) Receipt and acknowledgment of this notice does not obligate Tropical Roofing Products to issue warranty on the roof unless all conditions of the Tropical Roofing Products warranty program for the completed roofing system are strictly complied with.

(C.) Acceptance of this application warranty in no way will diminish any responsibility of the roofing contractor including being responsible for all labor costs for the first two-years of the warranty term.

(D.) Authorized Contractor agrees to give Tropical Roofing Products notice of exact dates when work begins and is completed.

(E.) Tropical Roofing Products assumes no responsibility for specification, construction, or design of the building including the roof system except as stated in the roofing warranty.

(F.) This application must be authorized and signed by an officer or owner of the contracting company.

(G.) Authorized Contractor agrees to install the Tropical Roofing Products roofing system in accordance with the current Tropical Roofing Products selected specifications.

(H.) Authorized Contractor agrees to adhere to the Tropical Care & Maintenance Guidelines including documentation of all inspections and repairs. See next page for full Care & Maintenance Guidelines that can be also located at [www.tropicalroofingproducts.com](http://www.tropicalroofingproducts.com)

# TRP Care and Maintenance Program

In order to ensure that your Tropical Roofing Products roof coating will continue to perform to its fullest, and to maintain your warranty, you must follow, implement and satisfy this Care and Maintenance program.

- A. Maintain a file for all records relating to this roof, including the Tropical Roofing Products agreements, reports, invoices, repair and maintenance bills, original drawings and specifications, etc.
- B. Inspect the roof and coating at least twice each year, typically in the spring and fall. The most common areas of damage or distress are at drainage points, penetrations, perimeter flashings and in traffic areas.
- C. Inspect for damage from the elements after severe weather conditions, such as hailstorms, heavy rains, high winds, etc.
- D. Arrange for prompt repairs necessary to correct non-guaranteed conditions affecting the roof surface. Repairs to the surface must be promptly performed by Tropical Roofing Products approved contractors with approved products and repair methods that are consistent with the type and quality of the warranted coating so that such repairs will last as long as the Tropical Roofing Products coating.
- E. Regularly remove any debris, such as leaves, branches, dirt, rocks, bottles, refuse, that may accumulate on the roof surface. Clean gutters, downspouts, scuppers, and surrounding roof areas to ensure proper drainage.
- F. Examine all metal flashings, counter-flashings, expansion joints and pitch pockets for rust, detachment, deteriorated sealant, and damage. Reattach loose metalwork. Replace sealant as necessary. Prepare and paint rusted surfaces.
- G. Examine masonry walls and copings for cracks, bad mortar joints, deteriorated sealant, loose masonry/coping stones, and indications of water absorption. Repair all such conditions to prevent water infiltration.
- H. Examine rooftop equipment such as air conditioners, ductwork, gooseneck vents, powered ventilators, evaporative coolers, antennas, equipment screens, skylights, satellite dishes, etc. for excessive movement, spillage of coolant, condensation, oil, grease, water/liquid release, etc., and damage to sheet metal cabinets and rubber or fabric gaskets that may allow water infiltration. Employ, keep and maintain drainage systems for release of water, etc. from rooftop equipment to avoid surface water buildup. Keep all roof top equipment in good condition.
- I. Regularly examine for any cracks, blistering, or flaking. Promptly contact Tropical Roofing Products regarding any such cracks, blistering or flaking and recoat/patch any such areas with approved Tropical products.
- J. Minimize rooftop traffic. Establish paths which confine roof traffic to designated areas only. Service personnel should take care to avoid dropping tools, equipment, parts, etc. on the roof surface. Service personnel should not make any penetrations of or repairs to the coating. All work affecting the coating must be performed by an approved Tropical Roofing Products contractor.

*This Tropical Roofing Products Care and Maintenance information is intended to address conditions commonly found on buildings. Other conditions may exist that require special maintenance considerations. It is the responsibility of the Building Owner to ensure that the care and maintenance program followed for a particular building is adequate, given that building's specific condition.*

